|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  |  |  |  |
|  | [Opinion Polls](http://home.birzeit.edu/dsp/opinionpolls/)  Poll No. 17  An Opinion Poll Concerning the Performance of Palestinian Institutions, their Service Provision, their Role in the Development Process, and International Funding  **[** [**Analysis of Results**](http://home.birzeit.edu/cds/opinionpolls/poll17/analysis.html) **] [ Detailed Results ] [** [**Sample Distribution**](http://home.birzeit.edu/cds/opinionpolls/poll17/sample.html) **] [** [**PDF Format**](http://home.birzeit.edu/cds/opinionpolls/poll17/poll17.pdf) **] [** [**In Arabic**](http://home.birzeit.edu/dsp/arabic/opinionpolls/poll17/) **]**  Detailed Results   |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | |  | Total % | | West Bank % | | | Gaza Strip % | | ***Section One: Evaluation of Institutions*** | | | | | | | | **1.              How much do you trust the following Palestinian institutions?** | | | | | | | | **Schools** | | | | | | | | 1) Trusting | | 82.4 | | 78.8 | 88.0 | | | 2) Somewhat trusting | | 10.0 | | 11.8 | 7.2 | | | 3) Not trusting | | 6.7 | | 7.9 | 4.8 | | | 4) no answer | | 0.9 | | 1.5 | 0.0 | | | **Palestinian Universities** | | | | | | | | 1) Trusting | | 61.7 | | 62.3 | 60.7 | | | 2) Somewhat trusting | | 22.2 | | 20.7 | 24.6 | | | 3) Not trusting | | 9.8 | | 8.4 | 11.9 | | | 4) no answer | | 6.3 | | 8.6 | 2.9 | | | **Governmental health services** | | | | | | | | 1) Trusting | | 60.6 | | 54.5 | 70.2 | | | 2) Somewhat trusting | | 21.8 | | 24.1 | 18.2 | | | 3) Not trusting | | 14.9 | | 17.1 | 11.5 | | | 4) no answer | | 2.6 | | 4.3 | 0.1 | | | **Civil defense** | | | | | | | | 1) Trusting | | 58.9 | | 55.9 | 63.5 | | | 2) Somewhat trusting | | 16.5 | | 17.6 | 14.6 | | | 3) Not trusting | | 15.6 | | 14.8 | 15.6 | | | 4) no answer | | 9.1 | | 11.7 | 4.9 | | | **Zakat Committees** | | | | | | | | 1) Trusting | | 58.0 | | 54.0 | 64.3 | | | 2) Somewhat trusting | | 21.7 | | 22.4 | 20.6 | | | 3) Not trusting | | 15.8 | | 18.9 | 11.1 | | | 4) no answer | | 4.5 | | 4.8 | 4.0 | | | **Traditional conciliation councils** | | | | | | | | 1) Trusting | | 57.1 | | 53.1 | 63.2 | | | 2) Somewhat trusting | | 18.0 | | 18.4 | 17.3 | | | 3) Not trusting | | 16.8 | | 17.9 | 15.0 | | | 4) no answer | | 8.2 | | 10.6 | 4.4 | | | **UNRWA** | | | | | | | | 1) Trusting | | 53.4 | | 46.6 | 63.8 | | | 2) Somewhat trusting | | 18.9 | | 20.0 | 17.1 | | | 3) Not trusting | | 16.4 | | 19.2 | 12.2 | | | 4) no answer | | 11.3 | | 14.2 | 6.9 | | | **Local Media** | | | | | | | | 1) Trusting | | 50.4 | | 48.5 | 53.4 | | | 2) Somewhat trusting | | 25.6 | | 26.6 | 24.1 | | | 3) Not trusting | | 17.4 | | 17.7 | 17.1 | | | 4) no answer | | 6.6 | | 7.2 | 5.5 | | | **NGO’s** | | | | | | | | 1) Trusting | | 47.4 | | 44.4 | 52.2 | | | 2) Somewhat trusting | | 27.6 | | 28.9 | 25.5 | | | 3) Not trusting | | 19.4 | | 20.0 | 18.4 | | | 4) no answer | | 5.6 | | 6.7 | 3.9 | | | **The Judiciary** | | | | | | | | 1) Trusting | | 42.5 | | 39.9 | 46.4 | | | 2) Somewhat trusting | | 22.1 | | 22.1 | 22.1 | | | 3) Not trusting | | 26.1 | | 25.9 | 26.3 | | | 4) no answer | | 9.4 | | 12.1 | 5.2 | | | **Women's Unions** | | | | | | | | 1) Trusting | | 37.7 | | 35.0 | 42.0 | | | 2) Somewhat trusting | | 20.5 | | 21.5 | 18.9 | | | 3) Not trusting | | 24.0 | | 23.1 | 25.5 | | | 4) no answer | | 17.8 | | 20.5 | 13.6 | | | **The Police** | | | | | | | | 1) Trusting | | 37.2 | | 34.3 | 41.6 | | | 2) Somewhat trusting | | 24.5 | | 24.3 | 24.9 | | | 3) Not trusting | | 33.5 | | 34.7 | 31.8 | | | 4) no answer | | 4.8 | | 6.7 | 1.7 | | | **Funding Organizations** | | | | | | | | 1) Trusting | | 36.7 | | 30.8 | 45.9 | | | 2) Somewhat trusting | | 25.3 | | 26.4 | 23.6 | | | 3) Not trusting | | 28.4 | | 31.3 | 23.8 | | | 4) no answer | | 9.6 | | 11.4 | 6.7 | | | **Labour Unions** | | | | | | | | 1) Trusting | | 36.2 | | 31.4 | 43.8 | | | 2) Somewhat trusting | | 25.2 | | 26.1 | 23.9 | | | 3) Not trusting | | 27.5 | | 27.7 | 27.1 | | | 4) no answer | | 11.0 | | 14.8 | 5.2 | | | **Palestinian Opposition** | | | | | | | | 1) Trusting | | 35.9 | | 35.6 | 36.5 | | | 2) Somewhat trusting | | 24.4 | | 22.4 | 27.5 | | | 3) Not trusting | | 28.4 | | 28.1 | 29.0 | | | 4) no answer | | 11.2 | | 13.9 | 7.0 | | | **Security Agencies** | | | | | | | | 1) Trusting | | 31.9 | | 29.5 | 35.6 | | | 2) Somewhat trusting | | 24.3 | | 23.8 | 25.2 | | | 3) Not trusting | | 37.3 | | 38.4 | 35.5 | | | 4) no answer | | 6.5 | | 8.3 | 3.7 | | | **PNA Ministries** | | | | | | | | 1) Trusting | | 31.2 | | 29.9 | 33.3 | | | 2) Somewhat trusting | | 25.4 | | 27.2 | 22.7 | | | 3) Not trusting | | 35.1 | | 31.8 | 40.1 | | | 4) no answer | | 8.3 | | 11.0 | 4.0 | | | **Palestinian Legislative Council** | | | | | | | | 1) Trusting | | 27.8 | | 28.7 | 26.4 | | | 2) Somewhat trusting | | 25.7 | | 25.3 | 26.2 | | | 3) Not trusting | | 37.0 | | 33.4 | 42.7 | | | 4) no answer | | 9.5 | | 12.6 | 4.6 | | | **Political groups** | | | | | | | | 1) Trusting | | 26.6 | | 27.9 | 24.5 | | | 2) Somewhat trusting | | 25.9 | | 25.3 | 26.9 | | | 3) Not trusting | | 34.6 | | 30.8 | 40.5 | | | 4) no answer | | 12.9 | | 16.0 | 8.2 | | | **2.              The following questions concern the conduct of the PNA and other Palestinian institutions in the current political climate.** | | | | | | | | **The PNA is carrying out its duty of providing security to its citizens** | | | | | | | | 1) Right | | 32.5 | | 28.2 | 39.1 | | | 2) Right to some extent | | 29.4 | | 28.3 | 31.1 | | | 3) Wrong | | 34.9 | | 38.6 | 29.3 | | | 4) No opinion | | 3.2 | | 4.9 | 0.5 | | | **The PNA is providing for the day-to-day needs of its citizens** | | | | | | | | 1) Right | | 11.9 | | 11.6 | 12.3 | | | 2) Right to some extent | | 25.8 | | 23.8 | 28.9 | | | 3) Wrong | | 58.0 | | 59.0 | 56.4 | | | 4) No opinion | | 4.3 | | 5.6 | 2.3 | | | **The PNA is making the necessary provisions for the poor** | | | | | | | | 1) Right | | 13.5 | | 14.0 | 12.8 | | | 2) Right to some extent | | 22.3 | | 23.2 | 21.0 | | | 3) Wrong | | 57.4 | | 53.4 | 63.6 | | | 4) No opinion | | 6.8 | | 9.4 | 2.6 | | | **The PNA is actively engaged in resolving conflicts among the Palestinian people** | | | | | | | | 1) Right | | 32.9 | | 29.1 | 38.8 | | | 2) Right to some extent | | 30.9 | | 30.6 | 31.3 | | | 3) Wrong | | 32.5 | | 34.4 | 29.4 | | | 4) No opinion | | 3.8 | | 5.9 | 0.5 | | | **The PNA enjoys a high standing among the Palestinian people** | | | | | | | | 1) Right | | 31.2 | | 29.5 | 33.8 | | | 2) Right to some extent | | 21.9 | | 19.6 | 25.5 | | | 3) Wrong | | 43.4 | | 45.6 | 40.0 | | | 4) No opinion | | 3.5 | | 5.3 | 0.7 | | | **I trust the PNA’s ability to tackle social problems** | | | | | | | | 1) Right | | 26.6 | | 26.8 | 26.3 | | | 2) Right to some extent | | 27.4 | | 27.8 | 26.9 | | | 3) Wrong | | 41.2 | | 40.1 | 43.0 | | | 4) No opinion | | 4.7 | | 5.3 | 3.8 | | | **I trust the PNA’s ability to impose law and order** | | | | | | | | 1) Right | | 30.4 | | 26.6 | 36.2 | | | 2) Right to some extent | | 23.5 | | 22.8 | 24.6 | | | 3) Wrong | | 41.6 | | 44.7 | 36.8 | | | 4) No opinion | | 4.5 | | 5.9 | 2.4 | | | **The PNA treats all citizens equally** | | | | | | | | 1) Right | | 17.7 | | 17.6 | 18.0 | | | 2) Right to some extent | | 17.4 | | 17.4 | 17.4 | | | 3) Wrong | | 59.4 | | 57.4 | 62.4 | | | 4) No opinion | | 5.5 | | 7.6 | 2.2 | | | **Entrepreneurs are playing their part in tackling the country’s economic problems** | | | | | | | | 1) Right | | 12.1 | | 9.6 | 16.0 | | | 2) Right to some extent | | 21.1 | | 21.4 | 20.6 | | | 3) Wrong | | 62.4 | | 63.0 | 61.3 | | | 4) No opinion | | 4.4 | | 6.0 | 2.1 | | | **The private sector treats all employees equally** | | | | | | | | 1) Right | | 10.8 | | 9.3 | 13.1 | | | 2) Right to some extent | | 21.9 | | 23.3 | 19.7 | | | 3) Wrong | | 61.1 | | 60.0 | 60.5 | | | 4) No opinion | | 6.0 | | 7.4 | 6.8 | | | **Civil society organizations and charities are carrying out their duties towards Palestinians society** | | | | | | | | 1) Right | | 37.5 | | 31.0 | 47.8 | | | 2) Right to some extent | | 35.5 | | 38.2 | 31.3 | | | 3) Wrong | | 20.5 | | 22.7 | 17.1 | | | 4) No opinion | | 6.5 | | 8.2 | 3.8 | | | **Political movements are playing a part  in presenting solutions to political and social problems** | | | | | | | | 1) Right | | 33.5 | | 32.1 | 35.6 | | | 2) Right to some extent | | 27.4 | | 25.8 | 29.8 | | | 3) Wrong | | 27.7 | | 29.3 | 25.3 | | | 4) No opinion | | 11.4 | | 12.9 | 9.2 | | | **3.              How do you evaluate the performance of Prime Minister Mr. Ahmad Queri’?** | | | | | | | | 1) Good | | 25.9 | | 23.6 | 29.6 | | | 2) Fair | | 30.6 | | 30.4 | 31.1 | | | 3) Weak | | 32.9 | | 34.0 | 31.3 | | | 4) No opinion | | 10.5 | | 12.0 | 8.0 | | | **4.              How do you evaluate the performance of the current Palestinian government** | | | | | | | | 1) Good | | 21.8 | | 19.3 | 25.7 | | | 2) Fair | | 31.7 | | 30.3 | 33.9 | | | 3) Weak | | 35.7 | | 36.8 | 33.9 | | | 4) No opinion | | 10.9 | | 13.6 | 6.5 | | | **5.              In general, do you believe that the PNA has an effective plan for dealing with the concerns and needs of the Palestinian people** | | | | | | | | 1) Yes | | 18.9 | | 16.4 | 22.9 | | | 2) To some extent | | 32.4 | | 35.1 | 28.0 | | | 3) No | | 40.0 | | 38.5 | 42.1 | | | 4) No opinion | | 8.8 | | 9.9 | 6.9 | | | **6.              In general, how do you rate the effectiveness of the following types of public service provision?** | | | | | | | | **Education** | | | | | | | | 1) Good | | 63.6 | | 61.9 | 66.3 | | | 2) Fair | | 28.3 | | 29.5 | 26.5 | | | 3)Weak | | 6.3 | | 6.0 | 6.8 | | | 4) No opinion | | 1.8 | | 2.7 | 0.4 | | | **Refuse collection and general cleanliness** | | | | | | | | 1) Good | | 49.0 | | 50.9 | 46.2 | | | 2) Fair | | 28.9 | | 27.8 | 30.5 | | | 3)Weak | | 20.5 | | 18.8 | 23.3 | | | 4) No opinion | | 1.6 | | 2.5 | 1.0 | | | **Healthcare provision** | | | | | | | | 1) Good | | 48.3 | | 43.5 | 55.8 | | | 2) Fair | | 37.1 | | 38.6 | 34.7 | | | 3)Weak | | 12.5 | | 14.4 | 9.5 | | | 4) No opinion | | 2.2 | | 3.6 | 0.0 | | | **Service provision of Governmental departments** | | | | | | | | 1) Good | | 38.9 | | 36.3 | 42.9 | | | 2) Fair | | 38.6 | | 38.5 | 38.8 | | | 3)Weak | | 16.5 | | 17.4 | 15.3 | | | 4) No opinion | | 6.0 | | 7.9 | 3.1 | | | **Traffic organization** | | | | | | | | 1) Good | | 31.4 | | 24.7 | 41.9 | | | 2) Fair | | 25.6 | | 22.9 | 29.9 | | | 3)Weak | | 38.8 | | 45.8 | 27.7 | | | 4) No opinion | | 4.1 | | 6.5 | 0.5 | | | **7.              Do you think that the PNA is doing enough to tackle corruption in its institutions?** | | | | | | | | 1) Yes | | 24.9 | | 24.4 | 25.8 | | | 2) No | | 56.6 | | 54.0 | 60.6 | | | 3) Don’t know | | 14.1 | | 17.7 | 8.6 | | | 4) There is no corruption | | 4.3 | | 3.8 | 5.1 | | | **8.              Do you think that there is a need to change the current Palestinian Government ?** | | | | | | | | 1) Yes | | 51.7 | | 45.3 | 60.2 | | | 2) No | | 35.7 | | 39.4 | 30.0 | | | 3)Don’t Know | | 13.2 | | 15.3 | 9.8 | | | **9.              Do you believe that the Palestinian National Authority contributes to the building and empowerment of Palestinian society?** | | | | | | | | 1) Yes | | 47.2 | | 44.4 | 51.4 | | | 2) No | | 44.6 | | 44.6 | 44.6 | | | 3)Don’t Know | | 8.3 | | 11.0 | 4.0 | | | **10.            Do you believe that the Palestinian National Authority encourages the participation of Palestinians in determining its priorities and programs?** | | | | | | | | 1) Yes | | 35.5 | | 35.9 | 34.9 | | | 2) No | | 55.2 | | 53.3 | 58.2 | | | 3)Don’t Know | | 9.3 | | 10.8 | 6.9 | | | **11.            Do you believe that the PNA institutions are performing their role in developing Palestinian society?** | | | | | | | | 1) Yes | | 41.3 | | 40.4 | 42.8 | | | 2) No49.9 | | 49.9 | | 49.2 | 51.0 | | | 3)Don’t Know | | 8.8 | | 10.4 | 6.2 | | | **12.            How do you describe your feelings about the future of the PNA? Do you feel?** | | | | | | | | 1) Secure | | 18.4 | | 16.8 | 20.9 | | | 2) Secure to an extent | | 33.6 | | 34.2 | 32.7 | | | 3) Insecure | | 44.3 | | 44.8 | 43.6 | | | 4) No Opinion | | 3.7 | | 4.3 | 2.9 | | | **13.            Do you believe that the Palestinian civil society organizations contribute to the building and empowerment of Palestinian society?** | | | | | | | | 1) Yes | | 55.3 | | 52.2 | 60.1 | | | 2) No | | 24.5 | | 26.4 | 21.4 | | | 3) I’m not sure | | 20.3 | | 21.4 | 18.5 | | | **14.            Do you believe that the Palestinian civil society organizations encourage the participation of Palestinians in determining their priorities and programs?** | | | | | | | | 1) Yes | | 48.5 | | 44.8 | 54.2 | | | 2) No | | 30.2 | | 33.2 | 25.5 | | | 3) I’m not sure | | 21.4 | | 22.1 | 20.2 | | | **15.            Do you believe that Palestinian civil society organizations are performing their role in developing Palestinian society?** | | | | | | | | 1) Yes | | 48.9 | | 45.2 | 54.8 | | | 2) No | | 29.7 | | 31.2 | 27.2 | | | 3) I’m not sure | | 21.4 | | 23.5 | 18.0 | | | ***Section Two: International Funding*** | | | | | | | | **16.            In general, do you believe that international funding contributes to the development of Palestinian society?** | | | | | | | | 1) yes | | 38.9 | | 35.8 | 43.6 | | | 2) To some extent | | 38.2 | | 39.7 | 35.9 | | | 3) No | | 20.9 | | 22.0 | 19.1 | | | 4) No opinion | | 2.0 | | 2.4 | 1.4 | | | **17.            Do you believe that international funding reduces the human suffering of the Palestinian people in the West Bank & Gaza?** | | | | | | | | 1) yes | | 48.8 | | 44.2 | 56.0 | | | 2) To some extent | | 32.5 | | 34.0 | 30.3 | | | 3) No | | 16.3 | | 18.3 | 13.4 | | | 4) No opinion | | 2.3 | | 3.6 | 0.4 | | | **18.            Do you believe that international funding contributes to the protection of the rights of refugees or does it contribute to their annihilation?** | | | | | | | | 1) Contributes to their protection | | 45.4 | | 39.4 | 54.7 | | | 2) Contribute to their annihilation | | 44.9 | | 49.0 | 38.5 | | | 3) No opinion | | 9.7 | | 11.6 | 6.8 | | | **19.            Do you believe that donor countries and agencies determine priorities according to the needs of Palestinian society or according to their own political agendas?** | | | | | | | | 1)  According to the needs of Palestinian society | | 13.5 | | 12.3 | 15.5 | | | 2)  According to their own political agendas | | 61.8 | | 64.8 | 57.0 | | | 3) Both | | 24.3 | | 22.9 | 26.4 | | | 4) Don’t know | | 0.5 | | 0.0 | 1.2 | | | **20.            Does international funding help support the achievement of Palestinian national goals or does it reinforce the Israeli occupation?** | | | | | | | | 1)  Supports the achievement of Palestinian national goals | | 32.4 | | 28.9 | 37.9 | | | 2)  Reinforces the Israeli occupation | | 54.5 | | 56.7 | 51.1 | | | 3) No opinion | | 13.0 | | 14.4 | 11.0 | | | **21.            At the present time, which of the following must be the main priority for international funding agencies?** | | | | | | | | 1)      Support the creation of jobs | | 48.4 | | 51.1 | 44.2 | | | 2)      Build the physical and services infrastructure | | 24.0 | | 21.6 | 27.7 | | | 3)      Support relief and social protection programs | | 10.6 | | 11.7 | 8.9 | | | 4)      Build social institutions | | 7.6 | | 7.9 | 7.2 | | | 5)      Support economic productive projects | | 5.5 | | 4.4 | 7.3 | | | 6)      Support civic society – democracy and participation programs | | 3.8 | | 3.2 | 4.8 | | | **22.            Do you believe that international funding must go primarily to:** | | | | | | | | 1)      PNA institutions? | | 23.9 | | 24.4 | 23.1 | | | 2)      NGOs | | 55.9 | | 56.7 | 54.8 | | | 3)      Private sector | | 20.2 | | 18.9 | 22.1 | | | **23.            On a personal level, do you feel that you (or a member of your immediate family) benefited directly form projects funded by international agencies?** | | | | | | | | 1)  Yes | | 21.7 | | 16.5 | 29.8 | | | 2)  No | | 77.5 | | 82.1 | 70.2 | | | 3)  Don’t know | | 0.9 | | 1.4 | 0.0 | | | **24.            If yes,  In which of the following fields did you benefit the most?** | | | | | | | | 1)      1)  Relief, emergency, and social protection programs | | 59.1 | | 52.3 | 65.2 | | | 2)      Job creation projects | | 20.7 | | 19.9 | 21.4 | | | 3)      Productive economic projects | | 6.4 | | 8.8 | 4.3 | | | 4)      Civic education projects (awareness and training) | | 3.9 | | 3.0 | 4.7 | | | 5)      Infrastructure projects | | 9.9 | | 16.0 | 4.4 | | |  |  |  |  |  |  |  |   [Top of this page](http://home.birzeit.edu/cds/opinionpolls/poll17/results.html#top)    |    [DSP Home](http://home.birzeit.edu/dsp/) | | |  |
|  |  |  |  |  |